

ACTIVITIES

Don't just visit Japan or Hong Kong – fully experience it. If you confirmed a private excursion or activity, you will find the details and a voucher with your itinerary. If you would like to add experiences, please call your travel advisor before leaving the United States.

CELL PHONES

Please contact your cell phone carrier prior to departure to determine whether your cell phone service extends to Japan or Hong Kong. You may be able to purchase a SIM card for use abroad.

ELECTRICITY

The standard electrical service in Japan is 100 Volt while the USA is 120 Volt. Japan's outlets are identical to USA, but some of them are not polarized (one slot is slightly wider than the other). Converters are not required and some equipment will work fine without an adapter; however certain equipment, especially heating tools such as curling irons, may not work properly or become damaged without using a converter. Electrical service in Hong Kong is 220 Volt and uses a three-prong plug similar to the UK. Most hotels have 100-volt outlets and will not require you to have a converter; however, an adapter is recommended.

TERMS & CONDITIONS

Please visit Journese.com or reference your itinerary for full terms and conditions.

ABOUT JOURNESE

The Luxury Brand of Pleasant Holidays

Journese is a boutique travel provider creating customized journeys across the globe. As the luxury brand of Pleasant Holidays, Journese embodies the promise of an immersive vacation experience, with fine travel made easy through world-class concierge service and innovative travel planning. Our vacationers enjoy the world's top resorts, villas, luxury homes, cruises and trains through an inspiring journey of the senses.

Thank you for choosing Journese.

CUSTOMER SERVICE

From start to finish, we want to make your vacation seamless and memorable. If there are questions before your vacation, your travel advisor will assist you. During your journey we are available anytime using your cell phone at: 800.848.9118 or last.minute@journese.com. Please note that a fee will be charged when dialing toll-free numbers while in Japan or Hong Kong.

For assistance with transfers and tours while in destination, please contact JTB GMT at +81 35796 5454 from U.S. cell phones or (03) 5796 5454 when using local telephones in Japan. For Hong Kong, call CITS (China International Travel Service) at +852 2732 5919 from U.S. cellphones or 2732 5919 when using local telephones.

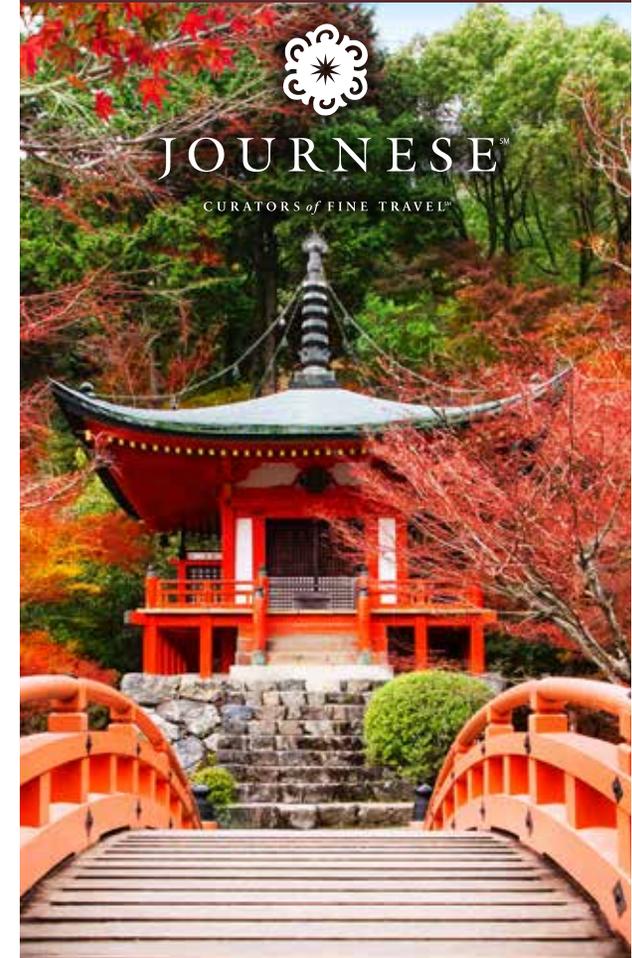


JOURNESESM

CURATORS of FINE TRAVELSM

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JAPAN AND ASIA



THE JOURNESESM EXPERIENCE

Welcome to Journese – Curators of Fine TravelSM. When you travel with us, you not only receive superior service and an exquisite vacation, you also enjoy peace-of-mind and the assurance of a luxury brand serving travelers since 1977. We make sure your journey is memorable and seamless – from beginning to end. Enclosed you'll find tips, contact numbers and helpful details to accompany you on your vacation. Enjoy fine travel made easy – enjoy the Journese experience.

PREPARING FOR THE JOURNEY

The perfect journey starts with being prepared. That's why we created a list of tips and reminders to help.

- Ensure your passport is signed, valid at least six months past your return date, and your name matches your boarding pass. If you need a new passport, you may choose expedited service. Call 877.487.2778 or visit travel.state.gov/passport for more information.
- Check your flight seating and contact your travel advisor if you need to request changes.
- Talk with your travel advisor to add excursions.
- Leave a copy of your ID, credit cards and itinerary with family.
- Prepare small bottles for carry-on – the TSA only allows 3.4 oz. bottles, fitting in a quart-size bag.

4 HOURS UNTIL DEPARTURE

- Confirm your flight time with your airline and check in online, paying any baggage fees.
- Call your travel advisor or airline if you have questions about check-in times (generally three hours before flight), baggage limits or other regulations.
- Check against your packing list to include:
 - Valid passport (details above)
 - Power adapter/converter, cell phone and charger
 - Wallet, credit cards and cash
(spread among multiple locations)
 - Toothbrush, toothpaste, make-up, toiletries
 - Layered clothing for diverse weather
 - Paper and pens, magazines or reading material
 - Vitamins and snacks
 - Medications and doctor information

TRAVEL DOCUMENTS

American citizens traveling to Japan or Hong Kong need a valid U.S. passport and an onward/return ticket for tourist/business “visa free” stays of up to 90 days. Passports must be valid for the entire length of stay in Japan or Hong Kong. All foreign nationals entering Japan are required to provide fingerprint scans and to be photographed at the port of entry. Those entering Hong Kong are only required to complete a landing document. American citizens do not require a visa when entering as tourists; however, consult your travel advisor, Japanese or Chinese consulate or embassy, or visit www.travel.state.gov to confirm travel documentation and specific entry requirements, including any special laws for minors traveling without one or both parents, if applicable.

BAGGAGE

For international travel, most airlines allow a maximum length of 62 inches and 50 pounds per bag, according to the United States Tour Operators Association. Each airline sets the requirements for the size and weight of checked baggage and carry-ons and determines how many checked bags are allowed.

All passenger carry-ons and checked baggage will be subject to screening and inspection on a random basis. Please visit www.tsa.gov for the latest security policies as security procedures are subject to change without notice.

CUSTOMS

Your bags will go through customs upon entry and return. When you enter Japan or Hong Kong, you are requested to hand in the “Customs Declaration” form of both your accompanied and unaccompanied baggage at the Customs Clearance. Complete your paperwork before you leave the airplane and be sure to sign the immigration and customs declaration forms. If you receive a stub of the form, be sure to put it in a safe place and return it to immigration when you leave the country. Upon return to the U.S. you'll declare the goods you acquired; the duty-free exemption per traveler is usually \$800, plus there are limits on importing alcohol and tobacco products. For details, visit cbp.gov/travel, call 877.227.5511, or speak with your travel advisor. Allow at least three hours to clear customs when connecting to another flight.

TRANSFERS

If you confirmed a private transfer, please refer to your itinerary for details. For airport pickups, a driver will generally greet you with a sign with your name outside customs or baggage claim and will escort you to your prearranged transportation. If transportation is provided by your hotel, please look for your hotel's representative.

HOTELS

Simply show your hotel voucher and passport to the front desk. Your room and taxes are prepaid, though hotels require a credit card for incidentals. The standard check-in time is 3pm; check-out is noon. Please consult your travel advisor for special requests.

ATMs & CREDIT CARDS

Be sure to contact your bank prior to departure for information on using your ATM and credit cards while abroad. Notify your bank of your travel dates so your cards will not be suspended due to “suspicious” charges. You may want to leave a photocopy of your cards with someone at home.

CURRENCY

The official currency for Japan is the Yen and Hong Kong Dollar for Hong Kong. It is recommended to exchange some currency prior to exiting the airport where there are exchange windows. Major credit cards are widely accepted; most bank ATMs in Japan accept only cards issued by Japanese banks. You can obtain currency at 7-Eleven convenience store ATMs or the chain's ATM machines (called 7-Bank), found throughout Japan and often available 24 hours. Local post offices also have ATMs that accept foreign bank cards operating on the Cirrus and PLUS systems. Many post offices are located near main train stations. In Hong Kong, ATMs are conveniently located everywhere and if your cards have Cirrus or PLUS, you may use them. Find the latest exchange rates at xe.com.