

UNITED ARAB EMIRATES



THE JOURNESE® EXPERIENCE

Welcome to Journese – Curators of Fine Travel®. When you travel with us, you not only receive superior service and an exquisite vacation, you also enjoy peace-of-mind and the assurance of a luxury brand serving travelers since 1977. We make sure your journey is memorable and seamless – from beginning to end. Enclosed you'll find tips, contact numbers and helpful details to accompany you on your vacation. Enjoy fine travel made easy – enjoy the Journese experience.

PREPARING FOR THE JOURNEY

The perfect journey starts with being prepared. That's why we created a list of tips and reminders to help:

- Ensure your passport is signed, valid at least six months past your return date and your name matches your boarding pass. If you need a new passport, you may choose expedited service. Call 877.487.2778 or visit travel.state.gov/passport for more information.
- Review and prepare required travel protocol documents and forms; information can be found at journese.com/travelersupport
- Check your flight seating and contact your travel advisor if you need to request changes
- Talk with your travel advisor to add a private tour
- Leave a copy of your ID and itinerary with family
- Prepare small bottles for carry-on – the TSA only allows 3.4 oz. bottles, fitting in a quart-size bag

24 HOURS UNTIL DEPARTURE

- Confirm your flight's time with your airline and check in online, paying any baggage fees
- Call your travel advisor or airline if you have questions about check-in times (generally three hours before flight), baggage limits or other regulations
- Check against your packing list to include:

- Valid passport (details above)
- Valid driver's license (see car rentals)
- Confirm required travel documents or forms (including online forms) are prepared
- Power adapter/converter, cell phone and charger
- Wallet, credit cards and cash (spread among multiple locations)
- Toothbrush, toothpaste, make-up, toiletries
- Layered clothing for diverse weather
- Paper and pens, magazines or reading material
- Vitamins and snacks
- Medications and doctor information

TRAVEL DOCUMENTS

American citizens traveling to the United Arab Emirates need a passport valid at least six months after their return. American citizens with a U.S. passport valid for more than six months do not need to obtain a visa prior to entry to the United Arab Emirates if the duration of their visit is less than one month. Please contact your travel advisor, consulate or embassy for further information. Non-U.S. citizens should ask their embassy or consulate what travel documentation is needed. Ask your travel advisor about special laws for minors traveling without both parents, if applicable.

CUSTOMS

Your bags will go through customs upon entry and return. Each country has its own customs laws, but generally travelers may not bring plants or produce. Upon return to the U.S. you'll declare the goods you acquired; the duty-free exemption per traveler is usually \$800, plus there are limits on importing alcohol and tobacco products. For details, visit cbp.gov/travel, call 877.CBP.5511 or speak with your travel advisor. Allow at least three hours to clear customs when connecting to another flight.

SEAT ASSIGNMENTS

Whenever possible, our system will assign your airline seats in advance. Please contact the air carrier directly if you wish to change your seat assignments. Airline seats are subject to change and may not be available in advance.



LANGUAGE

The official language is Arabic, however English is widely spoken and understood.

TOURISM TAXES

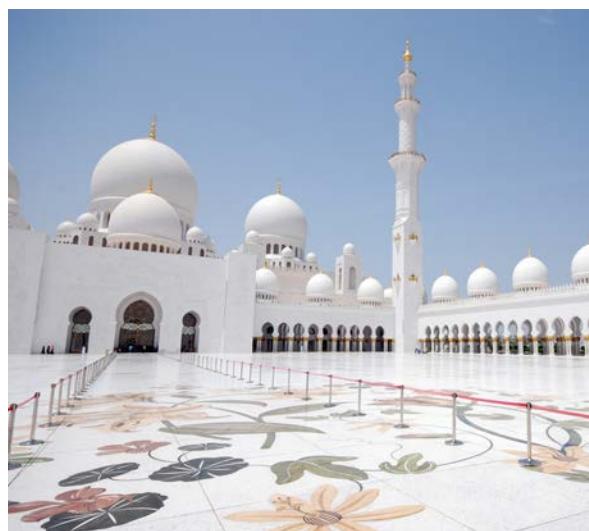
Guests may be required to pay a Dirham Tourism tax up to 20 Dirham per night directly to the resort at check-out. Please refer to your itinerary to advise if tourism taxes apply.

TRANSFERS

If you confirmed a private transfer, please refer to your itinerary for details. For airport pickups, a driver will generally greet you with a sign with your name outside customs or baggage claim. If you haven't purchased a private transfer, taxis are available outside the airport.

HOTELS

Simply show your hotel voucher and photo ID to the front desk. Your room and taxes are prepaid, though hotels require a credit card for incidentals. The standard check-in time is 3pm; check-out is noon. Please consult your travel advisor for special requests.



ACTIVITIES

Don't just visit the United Arab Emirates – fully experience it. If you confirmed an activity, you will find the details and a voucher with your itinerary. Select United Arab Emirates locations have a required dress code, please consult your itinerary for details. If you would like to add experiences, please call your travel advisor before leaving the United States.

CELL PHONES

Please contact your cell phone carrier to determine whether your cell phone service extends to the United Arab Emirates. You may be able to purchase a SIM card for use abroad.

CURRENCY & EXCHANGE RATES

The official currency for the United Arab Emirates is the Dirham. Major credit cards are widely accepted, and you can obtain local currency through an ATM or exchange dollars at the airport currency exchange facility, bank or most hotels. Find the latest exchange rates at xe.com.

ATMS & CREDIT CARDS

Contact your bank before departure for information on using your ATM and credit cards while abroad. Notify your bank of your travel dates so your cards will not be suspended due to "suspicious" charges. You may want to leave a photocopy of your cards with someone at home.

TIPS

Tip recommendations are between 5-10% for meals and taxis; porters should be given a tip between USD \$2-\$3, based on the amount of luggage.

ELECTRICITY

The electrical current in United Arab Emirates is 220 volts. To use American electrical appliances you will need a converter and adapter, which we suggest you purchase prior to your vacation.

TERMS & CONDITIONS

Please visit [Journese.com](#) or reference your itinerary for full terms and conditions.

CUSTOMER SERVICE

From start to finish, we want to make your vacation seamless and memorable. If there are questions before your vacation, your travel advisor will assist you. The day of your journey we are available anytime at **800.247.4958**. While in the United Arab Emirates including after hours, call **805.744.6251** or email last.minute@journese.com.

Please have your booking number available.

Visit [Journese.com/travelersupport](#) for information on airline, resort and cruise health and safety protocols, COVID-19 testing, travel protection plans and more.

ABOUT JOURNESE

The Luxury Brand of Pleasant Holidays

Journese is a boutique travel provider, creating customized journeys across the globe. As the luxury brand of Pleasant Holidays, Journese embodies the promise of an immersive vacation experience, with fine travel made easy through world-class concierge service and innovative travel planning. Our vacationers enjoy the world's top resorts, villas, luxury homes, trains and cruises through an inspiring journey of the senses.